

**TAP, TRANSACT AND GET RM5 BACK CAMPAIGN  
BANK MUAMALAT MYDEBIT  
TERMS & CONDITIONS**

The "Tap, Transact and Get RM5 Back Campaign" ("Campaign") is organised by Bank Muamalat Malaysia Berhad (Company No.: 196501000376 (6175-W)) ("BMMB") and is subject to the following Terms and Conditions:

1. The Campaign will commence from 25 November 2024 until 31 March 2025 ("Campaign Period"), both dates inclusive.
2. By participating in this Campaign, all Bank Muamalat inactive Debit Cardholders ("Cardholders") hereby expressly agree to be bound by this Terms & Conditions.
3. "Inactive Debit Cardholders" refers to individuals who hold a debit card but have not used it for any retail purchases or transactions. These cardholders have a debit card but have not made any point-of-sale purchases, or other card-based payments prior to this campaign period

#### **Eligibility**

4. The Campaign is open to all Cardholders who meet the conditions as stipulated herein.
5. The following individuals are **NOT ELIGIBLE** to participate in this Campaign:
  - a. Any Cardholders who had cancelled his/her Card during the Campaign Period;
  - b. Cardholders who has been transacting retail purchases before the Campaign Period;
  - c. Cardholders whose accounts with BMMB which have been suspended, closed or who are in breach of their Agreement with BMMB;
  - d. If any of the Card account(s) is cancelled, closed, or terminated for any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the prizes.
6. Cardholders must meet the Eligibility and Qualifying Transaction.

#### **CAMPAIGN DETAILS**

7. Limited to the first 30,000 Cardholders.
8. Reward is limited to one per cardholder. The cashback will be credited to Cardholders Saving or Current account within 8-12 weeks after the Campaign Period ends.

#### **Mechanism**

9. Spend any amount to qualify for **RM5 cashback**.

10. Eligible Cardholders must meet the Eligibility and Qualifying Transaction.
11. The Qualifying Transactions are:
  - i) Retail purchases, groceries & food & beverages; and
  - ii) Contact & Contactless payment
12. The following shall **NOT** be included as Qualifying Transaction(s): -
  - a. Online transactions, monthly instalment plans, cash withdrawal, standing instruction, fund transfer, outstanding balance, payments, reversals, fees and charges as imposed by BMMB;
  - b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
  - c. Profit/management charge payments, late payment charge, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
  - d. Transactions made by the eligible Cardholder with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director), i.e., transactions by eligible Cardholder with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.
13. The payment condition and spending on the BMMB Debit card-i accounts of the eligible Cardholder shall be reviewed to verify that it is in satisfactory condition and meets this Campaign's Terms and Conditions.
14. By participating in the Campaign, eligible Cardholders agree and consent to his/her personal data being collected, processed and used by BMMB in accordance with the Personal Data Protection Act 2010 and BMMB Privacy Notice, which may be viewed on [www.muamalat.com.my](http://www.muamalat.com.my).
15. In addition, and without prejudice to the terms in the BMMB's Privacy Notice, Cardholders agree and consent to his/her personal data or information being collected, processed and used by BMMB for:
  - a. The purposes of this Campaign; and
  - b. Marketing and promotional activities conducted by BMMB, including without limitation to the use and/ or publication of any details provided in and/or in connection to the entries, interview material as well as responses and related photographs in any form of advertising or publicity media and materials; and
  - c. Agrees to co-operate and participate in all reasonable advertising and publicity activities of BMMB in relation to this Campaign without any compensation.

16. BMMB shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/ or processing of the transaction performed using the Card provided the same is not caused by BMMB nor the determination of the customers' eligibility for the Campaign.
17. BMMB reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with seven (7) calendar days' notice. Such notice may be published by BMMB via its' website [www.muamalat.com.my](http://www.muamalat.com.my). It shall be the responsibility of the eligible Cardholder to be informed or otherwise seek out any such notice(s) validly posted regularly.
18. For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by BMMB shall not entitle the eligible Cardholder or any other persons whatsoever to any claim or compensation against BMMB for any losses or damages suffered or incurred as a direct or indirect result of such amendments, shortening, cancellation, suspension or termination unless such losses or damages are attributable by BMMB's gross negligence, fraud or wilful misconduct.
19. BMMB is entitled to, at its discretion, disqualify/ reject any eligible Cardholders who do not comply with the terms and conditions stated herein and/ or are found or suspected to be tampering with the Campaign and/ or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/ or deception and/or cheating with regards to the Campaign.
20. BMMB shall not be liable for any injury or loss of lives and valuable or any other loss or damage whatsoever or however suffered or sustained by any eligible Cardholder arising or resulting, directly or indirectly in whole or part, from their participation in this Campaign or from the prize or prizes won by them through the Campaign or as a result of any act of omission on the part of BMMB. Furthermore, BMMB shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of BMMB.
21. Eligible Cardholders are welcome to seek clarification from BMMB should any of the Terms and Conditions not fully understood.
22. For information, enquiries, feedback and/or complaints related to the Campaign, please contact BMMB's Customer Service at +603-2600 5500. Alternatively, for feedback and/or complaints submissions, the eligible Cardholder may choose to e-mail BMMB their feedback at [feedback@muamalat.com.my](mailto:feedback@muamalat.com.my).
23. BMMB's decision on all matters relating to this Campaign shall be deemed final, conclusive and binding and shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning this Campaign.

24. In addition to the terms stipulated above, Cardholders agree that the general Terms and Conditions in the Cardholders' Agreement shall be read together with this Terms and Conditions as an entire agreement.
25. This Terms and Conditions stated herein shall be governed by and construed under the Laws of Malaysia and the rules, regulations and guidelines of Bank Negara Malaysia (BNM) and other relevant bodies and authority, in force, from time to time.
26. The Terms and Conditions are also subject to all prevailing provisions of the Islamic Financial Services Act 2013 (IFSA), Anti-money Laundering, Anti-Terrorism Financing and Proceeds of Unlawful Activities Act 2001 (AMLA) and Personal Data Protection Act 2010 (PDPA).
27. All parties are expected to understand and comply with the Malaysian Anti-Corruption Commission Act 2009 (including any amendments thereof). The Bank reserves the right to report any actions or activities subjected of being criminal in nature to the police or other relevant authorities and include to terminate the transaction hereof.
28. The Terms and Conditions including the discretion rights and/or power given to any parties under this document shall be subject to Shariah principles.

**END OF "TAP, TRANSACT AND GET RM5 BACK CAMPAIGN"  
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