

BANK MUAMALAT MERCHANT PORTAL USER GUIDE (V 1.0)

CARD BUSINESS DEPARTMENT

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1.0 FIRST TIME LOGIN



Step 1: Merchant receives an account activation email consisting of 'Merchant ID' & 'Temporary Password'. Click 'Portal URL' to access Bank Muamalat Merchant Portal website.

	نناه مارین Bank Muamalat Bette lives, igether
GRAB RMIOO	BMMB Merchant Portal Login to access the merchant portal Merchant ID
Hurry Up & Activate Your Credit Card-i Now Campaign period from 15 November till 31 December 2023	Password Ø
Terms and conditions apply Minimum general Mit190 within companying partod when you activate your Credit Card-i	Please enter captcha Reset Password
	Login

Step 2: Upon clicking the portal URL, merchant will be directed to the Merchant Portal Login Page.

	Bank Muamalat Better lives. Ingether
GRAB RMIOO	Bank Muamalat Merchant Portal Login to access the merchant portal Merchant ID
Hurry Up & Activate Your Credit Card-i Now Campaign period from 15 November till 31 December 2023	300000000001 Password
Terms and conditions apply. Minimum goad of IM150 within competing period when you activate your Credit Cards	Sca3cy Forgot Password
	Login

Step 3: Fill in 'Merchant ID', temporary 'Password', and 'Captcha'. Click 'Login'.

RAB RM100	یناہ سابین Bank Muamalat Better lives, trycther BMMB Merchant Portal Reset Password Old Password
Hurry Up & Activate Your Credit Card-i Now Campaign period from 15 November till 31 December 2023	New Password Confirm Password Confirm Password Back to Login

Step 4: Fill in old password. Create your new password and confirm your password. Click 'Submit'.

<section-header></section-header>	CARRDZONE Bank Muamalat Merchant Dortal OTP Verification Inter OTP Code sent to enteil d************************************
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Step 5: User will be directed to the OTP Verification page



Step 6: The OTP verification code will be sent to the user's registered email address.

<image/>	
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Step 7: Fill in the OTP code and click 'Submit'. User will now be able to access BMMB Merchant Portal.

2.0 RESET PASSWORD

	ینام میلات Bank Muamalat Better lives, together BMMB Merchant Portal
CRAB RM100 Hurry Up & Activate Your Credit Card-i Now	Login to access the merchant portal Merchant ID Merchant ID Password Password
Campaign period from 15 November till 31 December 2023	4 2 6 14 3 s Please enter captcha Reset Password
	Login

Step 1: Click 'Reset Password' on Login Page.

NOVER PARTICIPACIONAL CONTRACTOR OF THE STORE PROVIDENCE CONTRACTOR OF THE STORE PROVIDENCE OF THE STO	ینان سیس Bank Muamalat Edta live, hydhar BMMB Merchant Portal Reset Password Merchant ID 8000000000001 Email muamalat.portal@gmail.com
Campaign pariod from 15 November till 31 December 2023	muamalat.portal@gmail.com Submit Already have an account? Log

Step 2: Fill in 'Merchant ID' and 'Email'. Click 'Submit'



Step 3: Merchant will receive a Merchant Portal reset password email consisting of 'Merchant ID' and 'Temporary Password'

	بناه میارین Bank Muamalat Bette live, tegether
RAB RM100	BMMB Merchant Portal Login to access the merchant portal Merchant ID 80000000000001
Hurry Up & Activate Your Credit Card-i Now Campaign period from 15 November till 31 December 2023	Password
Terms and confidions apply Minimum spend of RM150 within comparing where you activate your Centit Cardia	T8t1Gp Reset Password

Step 4: Fill in 'Merchant ID', temporary 'Password' and 'Captcha'. Click 'Login'.

	بناء سائلات Bank Muamalat Edita lives, ingelter
NOW!	BMMB Merchant Portal
GRAB RM100	Reset Password Old Password
Your Credit Card-i Now Campaign period from	New Password
15 November till 31 December 2023	Confirm Password
Minimum sperd of MRIS brithin campaign period Winimum speu activate your Credit Card-I	Submit Back to Login

Step 5: Fill in 'Old Password'. Create your 'New Password' and 'Confirm' your Password. Click 'Submit'.

<section-header></section-header>	CCARDZONE Bank Muamalat Merchant Portal OTP Verification Enter OTP Code sent to email d************************************
-----------------------------------	---

Step 5: User will be directed to the OTP Verification page



Step 6: The OTP verification code will be sent to the user's registered email address.



Step 7: Fill in the OTP code and click 'Submit'. User will now be able to access BMMB Merchant Portal.

3.0 CHANGE PASSWORD

Bank Muanalat Breve was space	Bank Muamalat Merchant Portal Merchant ID : 8000000000001 - BANK MUAMALAT SHOP HQ Y Filter	S 800000 Charas Compt Logon
Transactions Profile Payment Link	Total Transactions Total Volume 13 RM 5,011.80 01 January 2025 - Present 01 January 2025 - Present	Sates (RM)
Service Request	Ny Sales Performance	1.000 .0000 .000 .0000 .000 .000 .000 .000 .000 .000 .000 .000 .00
	1,000	
	0 2025-09-02 2025-09-03 2025-09-04 2025-09-05 2025-09-05 2025-09-07 2025-09-07	2 0 Aer 2025 May 2025 Jul 2025 Aug 2025 Sep 2025

Step 1: Click 'Change Password' from the drop-down menu in User's Login Info.

Bank Muamalat Better lives, Ingether		<u>oooococoooo919</u> ~
📲 Home	Change Password	
Transactions	Old Password	
S Profile	New Password	
Service Request		
Payment Link	Confirm Password	

Step 2: Fill in 'Old password'. Create 'New Password' and 'Confirm' password. Click 'Submit'

Bank Muamalat Bette kee. Lythe			8000000000000	~
F Home	Bank Muamalat	Merchant Portal		
Transactions	Change Password			
8 Profile	Old Password	INFO Your password has been successfully		
🛃 Payment Link		changed!		
🔀 Service Request	New Password			
	Confirm Password			

Step 3: Click 'OK'. Password will be successfully changed. The next login to the merchant portal will be using the new password.

4.0 LOGOUT MERCHANT PORTAL

Bank Muamalat	Dank Museuslet Man	hant Dartal	
	Bank Muamalat Merc	nant Portal	Change Password
Home	Merchant ID : 8000000000001 - BANK MUA	MALAT SHOP HQ Y Filter	Logod
Transactions	Total Transactions	Total Volume	Volumes
S Profile	13	RM 5,011.80	3,500 Sales (RM)
Payment Link	01 January 2025 - Present	01 January 2025 - Present	2.500
Payment Link	My Sales Performance		1,500
Service Request	1,600	Weekly Sales (RM)	500
	1,400		0 Apr 2025 May 2025 Jun 2025 Jul 2025 Aug 2025 Sep 2025
	1,200		Transactions
	1,000		Intersection Count
	800		9
	600		8
	400		6
	199		4
	200		2
	0 2025-09-02 2025-09-03 2025-09-0	4 2025-09-05 2025-09-06 2025-09-07 2025-09-0	
			Apr 2025 May 2025 Jun 2025 Jul 2025 Aug 2025 Sep 2025

Step 1: Click 'Logout' from the drop-down menu in the User's Login Info.

Bank Muamalat				800000000000 ~
Edite ives ingelie	Bank Muamalat Merchant Portal			
Home	Merchant ID : 8000000000001 - BANK MUAMALAT SHOP HQ	Y Filter		
E Transactions	Total Transactions Total Volume		Volumes	
8 Profile	13 RM 5,01	1.80	3,500 G Sales (RM)	
Payment Link	01 January 2025 - Present 01 J. Conf	rmation	2500	
🗷 Service Request	My Sales Performance Confi	m to logout now?	1,500	/
	1,600 Veenty Sans (N	No	500 0 Apr 2025 May 2025 Jun 2025 Jul 2025 Aug 2025	Sep 2025
	1,200		Transactions	
	1,000		11 Tarrisación Courre	
	800		8 7 6	
	400		5 4 3	
	0 2025-09-02 2025-09-03 2025-09-04 2025-09-05 2025-09	-06 2025-09-07 2025-09-08	2 1 0 Apr 2025 May 2025 Jun 2025 Jun 2025 Apr 2025	Sep 2025

Step 2: The confirmation message will prompt. Click 'Yes' to log out or 'No' to continue.

5.0 SETTING FOR DEFAULT MERCHANT

***Applicable for Parent Merchant only

Hone Hone Hone Herdwirt ID: <u>B0000000000001 - BANK MUAMALAT SHOP HQ</u> <u>Filter</u> Tansactions 3 Profile 13 Of January 2025 - Present Total Transactions 13 Of January 2025 - Present My Sales Performance My Sales Performance 1000000000000000000000000000000000000	Bank Muamalat Bate lives Lyciter	Bank Muamalat Merchant Portal	Experience Contraction Contrac
A Markanian in Jour Huitsbeloon 3 in Jour Volume B Profile 13 RM 5,011.80 D January 2025 - Present 01 January 2025 - Present My Sales Performance 1000 <th>Transactions</th> <th>Merchant ID : 8000000000001 - BANK MUAMALAT SHOP HQ</th> <th>Veluese</th>	Transactions	Merchant ID : 8000000000001 - BANK MUAMALAT SHOP HQ	Veluese
01 January 2025 - Present My Sales Performance 100 January 2025 - Present 01 January 2025 - Present 100 Januar	Profile	13 RM 5,011.80	3.500 Sales (RM)
B) Service Request	Payment Link	01 January 2025 - Present 01 January 2025 - Present	2,500
1.40 0	Service Request	My Sales Performance 1.000 · · · · · · · · · · · · · · · · · ·	1,000
1,00 Image: Content of the second of the s		1,40	0 Apr 2025 May 2025 Jun 2025 Jul 2025 Aug 2025 Sep 2025 Transactions
		1.00	Transaction Count
		400	8 7 5
		200	

Step 1: Click 'Change Default Merchant' from the drop-down menu in User's Login Info.

Bank Muamalat		S000000000001 ~
ne Home	Bank Muamalat Merchant Portal	
Transactions	Change Default Merchant	
8 Profile	Merchant ID	
(i) Payment Link	8000000000000 - BANK MUAMALAT SHOP HQ 8000000000000000 - BANK MUAMALAT SHOP 1 8000000000000000 - BANK MUAMALAT SHOP 1 8000000000000003 - BANK MUAMALAT SHOP 2	
Service Request		

Step 2: Select preferred default Merchant ID from drop down-menu in Merchant ID.

Bank Muamalat bette kes. tydie	
ne Home	Bank Muamalat Merchant Portal
Transactions	Change Default Merchant
S Profile	Merchant ID
Payment Link	SUDDUDUDUDUDU - BANK MUAMALAI SHUP HQ
(A) Service Request	

Step 3: Click 'Submit'.

Bank Muamalat	 100000000000 S
🔡 Home	Bank Muamalat Merchant Portal
Transactions	Change Default Merchant
8 Profile	Merchant ID 800000000001 - BANK MUAMALAT SHOP HO
Payment Link	INFO
Ø Service Request	Default Merchant has been changed successfully!

Step 4: Click 'OK'. The default merchant on the homepage will be successfully changed.

6.0 UPDATE PROFILE DETAILS

Bank Muamalat Effortive Spectra			8	80000000000001 ~
📑 Home	Bank Muamalat Merchant Portal			
E Transactions	Personal Details	8000000000000 ~ Te	erminal File	ter
Profile Payment Link Service Request	Trade Name : BANK MUAMALAT SHOP HQ DBA Name : BANK MUAMALAT SHOP HQ Merchant ID : 80000000000001 Account Number : 87 Merchant Payment Account : 12070006945717		12341242 • Active Ecommerce (MVR) • Inactive	
	Contact Person : DANIAL ZAKARIA			
	Phone No : 011-19779143			
	Email : danial.muamalat@gmail.com			
	Address : BMMB HQ, JALAN MELAKA, , , ,			
		Update Details		
	< 0 >			

Step 1: Click 'Profile' Tab in the Menu Bar.

Bank Muamalat				800000000000 ~
Home	Bank Muamalat Merchant Portal			
Transactions	Personal Details	800000000000 ~	Terminal	Filter
8 Profile	Trade Name : BANK MUAMALAT SHOP HQ		12341242	Active
🔛 Payment Link	DBA Name : BANK MUAMALAT SHOP HQ Merchant ID : 80000000000001		Ecommerce (MYR)	• mactive
(*) Service Request	Account Number : 87 Merchant Payment Account : 12070006945717			
	Contact Person : DANIAL ZAKARIA			
	Phone No : 011-19779143			
	Email : danial.muamalat@gmail.com			
	Address : BMMB HQ, JALAN MELAKA, , , ,			
		Update Details)	

Step 2: Click 'Update Details'

Bank Muamalat		8000000000000 ~
Better lives, together	Bank Muamalat Merchant Portal	
Home	Service Request	
Transactions	Merchant ID	
Profile	8000000000001 - BANK MUAMALAT SHOP HQ	
Payment Link	Request Type * UPDATE DETAILS	
(8) Service Request	Details * Change My Address: Lot-123. <u>Banguman</u> ABC, Jalan Pelangi, 50100, Kuala Lumpur Remaining Characters: 423	
	File Upload (Max Size: 10 MB) Choose File BMMB.jpg	

Step 3: Fill in 'Details' and 'Upload File' if required (File size should be below 10 MB). Click 'Submit'

Bank Muamalat Berte Iner Lydber				800000000000 ~
Fi Home	Bank Muamalat Merchant Portal			
Transactions	Service Request		Back	
8 Profile	Merchant ID			
Payment Link	- Request Type *	INFO		
Service Request	UPDATE DETAILS	Service Request has been sent successfully!		
	Details *	ОК		
	Remaining Characters: 500			
	File Upload (Max Size: 10 MB)			
	Choose File No file chosen			

Step 4: Click 'OK'. The request will be sent to the Merchant Admin to be processed.

7.0 DOWNLOAD MERCHANT STATEMENT (DAILY)

Bank Muamalat Bitle line, hather								8000	0000000001 ~		
	Bank N	3ank Muamalat Merchant Portal									
Home									Download		
Transactions											
8 Profile	Transactio	ns List							Filter		
🛃 Payment Link	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action		
🔀 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	Settled	14/04/2025	Request Refund		
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund		
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund		
							-				
	< 1 2 >										

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat Brite live, harder								8000	0000000001 ~
	Bank M	luamalat	Merchant Porta	al					
Home									Download
Transactions									
8 Profile	Transactic	ons List							Filter
🔛 Payment Link	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action
🕅 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	Settled	14/04/2025	Request Refund
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >								

Step 2: Click 'Filter'

Bank Muamalat Bette first. Jestie								8000	0000000001 ~
	Bank M	uamalat	Merchant P	ortal					
📲 Home			Report O	ptions		×			
Transactions			Option :	Transaction Report		~			Download
8 Profile	Transaction	s List		Payment Advice Merchant Statement		Download			Filter
😟 Payment Link	Terminal ID	Transaction Type	Retreival Reference No	Parent Statement (RRN) Approval Code	Amount	Transaction Date	Status	Settled Date	Action
🔀 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	Settled	14/04/2025	Request Refund
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >								

Step 3: Select 'Payment Advice'.

Bank Muamalat			8 60000
🚼 Home	Bank Muamalat Merchant Por	Report Options ×	
Transactions		Option: Payment Advice 🗸 🗸	Download
8 Profile	Transactions List	Filter By	Filter
Payment Link	Terminal ID Transaction Type Retreival Reference	Advice Date : April 2025 Su Mo Tu We Th Fr Sa	Status Settled Date Action
	00600000 VSALES 510409000431	30 31 1 2 3 4 5 ose Download	Settled 14/04/2025
	00600000 SALES 510409000429	777 20 2 2 2 2 2 2 5 2 14/04/2025 09:32:09 27 28 29 30 1 2 3	Settled 14/04/2025 Case ID: 4116705
	00600000 SALES 510409000428	273 4 5 6 7 8 9 10 Today 14/04/2025 09:31:13	Settled 14/04/2025 Request Refund
	00600000 SALES 510409000427	108261 282.10 14/04/2025 09:30:49	Settled 14/04/2025 Request Refund
	00600000 SALES 510409000426	282020 7.55 14/04/2025109:30:11	Settled 14/04/2025 Request Refund

Step 4: Select preferred 'Date'.

Bank Museum									600000	~
ne Home	Bank Mu	amalat Me	rchant Port	Report Options		×				
Transactions				Option : Payment Advice		~			Download	
8 Profile	Transactions	s List		Filter By					Filter	
🔛 Payment Link				Advice Date : 2025-04-14						
🔀 Service Request	Terminal ID	Transaction Type	Retreival Reference			Close Download	Status	Settled Date	Action	
	00600000	VSALES	510409000431			Close	Settled	14/04/2025		
	00600000	SALES	510409000429	777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705	
	00600000	SALES	510409000428	273510	47.15	14/04/2025 09:31:13	Settled	14/04/2025	Request Refund	
	00600000	SALES	510409000427	108261	282.10	14/04/2025 09:30:49	Settled	14/04/2025	Request Refund	
	00600000	SALES	510409000426	282020	7.55	14/04/2025 09:30:11	Settled	14/04/2025	Request Refund	
	< 🚺 2 15	>								

Step 5: Click 'Download'.

8.0 DOWNLOAD MERCHANT STATEMENT (MONTHLY)

Collectory luamalat									8 600000
	Bank Mu	amalat Me	rchant Portal						
									Download
	Transaction	s List							Filter
	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action
	00600000	VSALES	510409000431	943013	7.80	14/04/2025 09:32:59	Settled	14/04/2025	
	00600000	SALES	510409000429	777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705
	00600000	SALES	510409000428	273510	47.15	14/04/2025 09:31:13	 Settled 	14/04/2025	Request Refund
	00600000	SALES	510409000427	108261	282.10	14/04/2025 09:30:49	Settled	14/04/2025	Request Refund
	00600000	SALES	510409000426	282020	7.55	14/04/2025 09:30:11	Settled	14/04/2025	Request Refund

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat		S 600000 ~
1 Home	Bank Muamalat Merchant Portal	
Transactions		Download
& Profile	Transactions List	Filter
Payment Link		
Service Request	Terminal ID Transaction Type Retreival Reference No (RRN) Approval Code Amount Transaction Date Status Settled Date Action	1
	00600000 VSALES 510409000431 943013 7.80 14/04/2025 09:32:59 Settled 14/04/2025	
	00600000 SALES 510409000429 777764 1,537.95 14/04/2025 09.32.09 • Settled 14/04/2025	D: 4116705
	00600000 SALES 510409000428 273510 47.15 14/04/2025 09:31:13 Settled 14/04/2025 Request	st Refund
	00600000 SALES 510409000427 108261 282.10 14/04/2025 09:30:49 Settled 14/04/2025 Reques	st Refund
	00600000 SALES 510409000426 282020 7.55 14/04/2025 I 09:30:11 Settled 14/04/2025 Results 0 2 - 15 >	st Refund

Step 2: Click 'Download'.

Bank Muanalat Bette live. Igether						8000	0000000001 ~
	Bank Muama	at Merchant P	Portal				
📲 Home		Report C	Options	×			Developed
Transactions	-	Option :	Payment Advice Transaction Report	~			Download
8 Profile	Iransactions List	Filter B	Payment Advice Merchant Statement				Fliter
🛃 Payment Link	Terminal ID Transaction	Type Retreiva Advice Da	Parent Payment Advice Parent Statement ate		Status	Settled Date	Action
🔀 Service Request	12341242 SALES	5102119:		Close Download	5 Settled	14/04/2025	Request Refund
	12341242 SALENOAUT	H 510211933410	984182	199.90 12/04/2025 11:29:2	9 Settled	30/04/2024	Request Refund
	12341242 SALES	510211933409	818934	155.00 12/04/2025 11:28:4	3 Settled	14/04/2025	Request Refund
	< 1 2 >						

Step 3: Select 'Merchant Statement'.

1

Step 4: Select preferred 'Year' & 'Month'.

	Bank Muamalat										600000	×
	Home	B	ank Mu	amalat Me	rchant Port	Report Options		×				
E	Transactions					Option : Merchant Statem	ent	~			Download	
2	Profile		Transactions	List		Filter By					Filter	
Q.	Payment Link					Statement Year : 2024 🗸	Month :	04 ~				
×	Service Request		Terminal ID	Transaction Type	Retreival Reference				Status	Settled Date	Action	
			00600000	VSALES	510409000431			Close	Settled	14/04/2025		
			00600000	SALES	510409000429	777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705	
			00600000	SALES	510409000428	273510	47.15	14/04/2025 09:31:13	Settled	14/04/2025	Request Refund	
			00600000	SALES	510409000427	108261	282.10	14/04/2025 09:30:49	Settled	14/04/2025	Request Refund	
			00600000	SALES	510409000426	282020	7.55	14/04/2025 09:30:11	Settled	14/04/2025	Request Refund	
		<	1 2 15	>								

Step 5: Click 'Download'.

9.0 DOWNLOAD TRANSACTION REPORT

rcher ziñ malat L'ogether									8 600000
	Bank Mu	amalat Me	rchant Portal						
									Download
	Transactions	s List							Filter
	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action
	00600000	VSALES	510409000431	943013	7.80	14/04/2025 09:32:59	Settled	14/04/2025	
	00600000	SALES	510409000429	777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705
	00600000	SALES	510409000428	273510	47.15	14/04/2025 09:31:13	Settled	14/04/2025	Request Refund
	00600000	SALES	510409000427	108261	282.10	14/04/2025 09:30:49	Settled	14/04/2025	Request Refund
	00600000	SALES	510409000426	282020	7.55	14/04/2025 09:30:11	 Settled 	14/04/2025	Request Refund

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat Entre Inn. Ingetter		3 600000 ~
Home	Bank Muamalat Merchant Portal	
Transactions		lownload
S Profile	Transactions List	Filter
 Payment Link Service Request 	Terminal ID Transaction Type Retreival Reference No (RRN) Approval Code Amount Transaction Date Status Settled Date Action	
	00600000 VSALES 510409000431 943013 7.80 14/04/2025 09:32:59 Settled 14/04/2025	
	00600000 SALES 510409000429 777764 1,537,95 14/04/2025 09:32:09 Settled 14/04/2025 Case ID-	4116705
	00600000 SALES 510409000428 273510 47.15 14/04/2025 [09:31:13 Settled 14/04/2025 Request	Refund
	00600000 SALES 510409000427 108261 282.10 14/04/2025 [09:30.49 Settled 14/04/2025 Request	Refund
	00500000 SALES 510409000426 282020 7.55 14/04/2025 09:30:11 Settled 14/04/2025 Presument	Refund

Step 2: Click 'Filter'.

Bank Muamalat Brite Inn. Ingelier											600000	~
ne Home	Bank Mu	amalat Me	rchant Port	Filter Option	15			×				
Transactions				Merchant ID	600000 - E	MMB UAT TES	T 600000 🗸				Download	
8 Profile	Transaction	s List		Terminal ID	00600000		~				Filter	
🔮 Payment Link				Status	00600000 50000006 60000011	6						
🔀 Service Request	Terminal ID	Transaction Type	Retreival Reference	Date From		To :			Status	Settled Date	Action	
	00600000	VSALES	510409000431			Cle	ose Apply Fil	ters	Settled	14/04/2025		
	00600000	SALES	510409000429	77	7764	1,537.95	14/04/2025 09	9:32:09	Settled	14/04/2025	Case ID: 4116705	
	00600000	SALES	510409000428	27	3510	47.15	14/04/2025 09	9:31:13	 Settled 	14/04/2025	Request Refund	
	00600000	SALES	510409000427	10	8261	282.10	14/04/2025 09	9:30:49	 Settled 	14/04/2025	Request Refund	
	00600000	SALES	510409000426	28	2020	7.55	14/04/2025109	9:30:11	Settled	14/04/2025	Request Refund	

Step 3: Select the preferred 'Terminal ID'. Select 'Blank' if prefer all terminals.

Bank Muamalat Berto han typho			<u></u> 600000 ~
📑 Home	Bank Muamalat Merchant Por	Filter Options	×
Transactions		Merchant ID : 600000 - BMMB UAT TEST 600000 v	Download
& Profile	Transactions List	Terminal ID : 00600000 ~	Filter
Payment Link		Status : Settled ~	
🔀 Service Request	Terminal ID Transaction Type Retreival Reference	Date From : Settled Approved Processing	Status Settled Date Action
	00600000 VSALES 510409000431	Rejected Close Apply Filte	ers Settled 14/04/2025
	00600000 SALES 510409000429	777764 1,537.95 14/04/2025 09:3	32:09 Settled 14/04/2025 Case ID: 4116705
	00600000 SALES 510409000428	273510 47.15 14/04/2025 09:3	31:13 Settled 14/04/2025 Request Refund
	00600000 SALES 510409000427	108261 282.10 14/04/2025 09:3	30:49 Settled 14/04/2025 Request Refund
	00600000 SALES 510409000426	282020 7.55 14/04/20251093	30:11 Settled 14/04/2025 Request Refund

Step 4: Select 'Settled' Status.

Bank Muamalat Berle kan keyster												8 600000	~
🔡 Home	Bank Muamalat M	erchant Port	Filter Options						×				
Transactions			Merchant ID :	600000 - BM	MB UAT	TEST	60000	0 ~				Download	
& Profile	Transactions List		Terminal ID :	00600000				~				Filter	
Payment Link			Status :	Settled				~					
🔀 Service Request	Terminal ID Transaction Typ	e Retreival Reference	Date From :	2024-04-15	To :					Status	Settled Date	Action	
	00600000 VSALES	510409000431				Su Mo	Apr Tu 2	We Th	Fr Sa	Settled	14/04/2025		
	00600000 SALES	510409000429	7777	764	1,53	7 8 14 15	9 16	10 11 17 18	12 13 19 20	Settled	14/04/2025	Case ID: 4116705	
	00600000 SALES	510409000428	273	510	4	21 23 28 29	30	24 25 1 2	26 27 3 4	 Settled 	14/04/2025	Request Refund	
	00600000 SALES	510409000427	1083	261	282	5 6 .10	7 14/04)	8 9 2025	10 11 09:30:49	Settled	14/04/2025	Request Refund	
	00600000 SALES	510409000426	2820	020	7	.55	14/04	/2025	09:30:11	Settled	14/04/2025	Request Refund	
	< 1 2 15 >												

Step 5: Select Preferred 'Date'.

Bank Museus Sin Bile Inc. Igette								600000	×
Fe Home	Bank Mu	amalat Me	rchant Port	Filter Options		×			
Transactions				Merchant ID : 600000 - BM	MB UAT TEST 600000 🗸			Download	
8 Profile	Transaction	s List		Terminal ID : 00600000	~			Filter	
🔛 Payment Link				Status : Settled	*				
🔀 Service Request	Terminal ID	Transaction Type	Retreival Reference	Date From : 2024-04-15	To: 2024-04-18	Status	Settled Date	Action	
	00600000	VSALES	510409000431		Close Apply Filte	e Sett	led 14/04/2025		
	00600000	SALES	510409000429	777764	1,537.95 14/04/2025 [09:	32.09 • Sett	led 14/04/2025	Case ID: 4116705	
	00600000	SALES	510409000428	273510	47.15 14/04/2025 09:	31:13 • Sett	led 14/04/2025	(Request Refund)	
	00600000	SALES	510409000427	108261	282.10 14/04/2025 09:	30:49 🕒 Sett	led 14/04/2025	Request Refund	
	00600000	SALES >	510409000426	282020	7.55 14/04/2025109:	30:11 Sett	led 14/04/2025	Request Refund	

Step 6: Click 'Apply Filters'.

Bank Muamalat								8 600000	
Home	Bank Muamala	t Merchant Portal							
Transactions								Download]
Profile	Transactions List							Filter	
Payment Link	Terminal ID Transactio	n Type Retreival Reference No (RR	RN) Approval Code	Amount	Transaction Date	Status	Settled Date	Action	
5 Service Request	00600000 VSALES	510409000431	943013	7.80	14/04/2025 09:32:59	Settled	14/04/2025		
	00600000 SALES	510409000429	777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705	
	00600000 SALES	510409000428	273510	47.15	14/04/2025 09:31:13	Settled	14/04/2025	Request Refund	
	00600000 SALES	510409000427	108261	282.10	14/04/2025 09:30:49	Settled	14/04/2025	Request Refund	
	00600000 SALES	510409000426	282020	7.55	14/04/2025 09:30:11	Settled	14/04/2025	Request Refund	

Step 7: Click 'Download'.

Bank Muamalat Berte Iwa, tystie								8000	0000000001 ~
	Bank M	luamalat	Merchant P	ortal					
File Home			Report O	ptions		×			Download
Transactions			Option :	Transaction Report		~			
S Profile	Transactio	ns List		Transaction Report Payment Advice Merchant Statement Parent Payment Advice	4	Download			Filter
Payment Link	Terminal ID	Transaction Type	Retreival Reference No	Parent Statement (RRN) Approval Code	Amount	Transaction Date	Status	Settled Date	Action
🔀 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	• Settled	14/04/2025	Request Refund
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >								

Step 8: Select 'Transaction Report'.

Bank Muamalat Bette kini tyotte										600000	~
Home	Bank N	luamalat Me	ptions		×						
Transactions				Option :	Transaction Repor	t	~			Download	
8 Profile	Transacti	ons List					Close Download			Filter	
(1) Payment Link	Terminal	D Transaction Type	Petreival Reference	No (RRN)	Approval Code	Amount	Transaction Date	Statue	Settled Date	Action	
🔀 Service Request				140 (RR14)	Approvar code	Anount		Status	Settled Date	Action	
	00600000	VSALES	510409000431		943013	7.80	14/04/2025 [09:32:59	 Settled 	14/04/2025		
	00600000	SALES	510409000429		777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705	
	00600000	SALES	510409000428		273510	47.15	14/04/2025 09:31:13	Settled	14/04/2025	Request Refund	
	00600000	SALES	510409000427		108261	282.10	14/04/2025 09:30:49	 Settled 	14/04/2025	Request Refund	
	00600000	SALES	510409000426		282020	7.55	14/04/2025 09:30:11	Settled	14/04/2025	Request Refund	
	< 1 2	15 >									

Step 9: Click 'Download'.

10.0 DOWNLOAD PARENT MERCHANT STATEMENT (DAILY)

*** Applicable for Parent Merchant only

Bank Muamalat Bette live, Lagder								8000	0000000001 ~
	Bank N	luamalat	Merchant Porta	al					
Home									Download
	Transactio	ns List							Filter
C Profile									
🛃 Payment Link	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action
🔀 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	Settled	14/04/2025	Request Refund
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >								

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat								8000	0000000001 ~
	Bank M	uamalat	Merchant Porta	al					
Para Home									Download
Transactions									
8 Profile	Iransactio	ns List							Filter
🔮 Payment Link	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action
🔀 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	Settled	14/04/2025	Request Refund
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >	2							

Step 2: Click 'Filter'

Bank Muamalat Bette bes. Ingehe						8000	0000000001 ~
	Bank Muam	alat Merchant P	ortal				
Re Home		Report C	ptions	×			Deumlaad
Transactions		Option :	Transaction Report	~			Download
S Profile	Transactions List		Transaction Report Payment Advice Merchant Statement Parent Payment Advice	Download			Filter
Payment Link	Terminal ID Transac	tion Type Retreival Reference No	Parent Statement (RRN) Approval Code Amo	ount Transaction Date	Status	Settled Date	Action
🔀 Service Request	12341242 SALES	510211933410	984182 19	99.90 12/04/2025 11:29:46	Settled	14/04/2025	Request Refund
	12341242 SALENO	AUTH 510211933410	984182 19	99.90 12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242 SALES	510211933409	818934 15	55.00 12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >						

Step 3: Select 'Parent Payment Advice'.

Bank Muselie Bank Muselie Belte free. Ingelier		800000000000 ~
	Bank Muamalat Merchant Por su July 2024 » Su Mo Tu We Th Fr Sa	
📲 Home	Report Optio 30 1 2 3 4 5 6 × 7 8 9 10 11 12 13	Download
Transactions	Option : Pal 21 22 23 24 25 26 27	
8 Profile	Transactions List 28 200 31 1 2 3 4 5 6 7 8 9 10 Filter By	Filter
Payment Link	Terminal ID Transaction Type Retreiva Advice Date :	Status Settled Date Action
🔀 Service Request	12341242 SALES 5102119. Close Download	Settled 14/04/2025 (Request Refund)
	12341242 SALENOAUTH 510211933410 964182 199.90 12/04/2025 11:29:29	Settled 30/04/2024 Request Refund
	12341242 SALES 510211933409 818934 155.00 12/04/2025 11:28:43	Settled 14/04/2025 Request Refund

Step 4: Select preferred 'Date'.

Bank Muamalat Bette live, Ligetio		800000000000 ~						
	Bank Muamalat Merchant Portal							
👫 Home	Report Options	×						
Transactions	Option : Parent Payment Advice 🗸	Download						
8 Profile	Filter By	Filter						
🛃 Payment Link	Terminal ID Transaction Type Retreiva Advice Date : 2024-07-22	Status Settled Date Action						
Service Request	12341242 SALES 5102119 Close Downlo	ad 5 Settled 14/04/2025 (Request Refund)						
	12341242 SALENOAUTH 510211933410 984182 199.90 12/04/2025	11:29:29 Settled 30/04/2024 Request Refund						
	12341242 SALES 510211933409 818934 155.00 12/04/2025 [11:28:43 Settled 14/04/2025 Request Refund						
	< 1 2 >							

Step 5: Click 'Download'.

11.0 DOWNLOAD PARENT MERCHANT STATEMENT (MONTHLY) *** Applicable for Parent Merchant only

Bank Muamalat									600000	
ome	Bank Mu	amalat Me	rchant Portal							
insactions									Download	
ofile	Transaction	s List							Filter	
ayment Link	7	T		Americal		Townsking Data	C 1-1	c.wl. 1 p	6 - 1	
ervice Request	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action	
	00600000	VSALES	510409000431	943013	7.80	14/04/2025 09:32:59	Settled	14/04/2025		
	00600000	SALES	510409000429	777764	1,537.95	14/04/2025 09:32:09	Settled	14/04/2025	Case ID: 4116705	
	00600000	SALES	510409000428	273510	47.15	14/04/2025 09:31:13	Settled	14/04/2025	Request Refund	
	00600000	SALES	510409000427	108261	282.10	14/04/2025 09:30:49	Settled	14/04/2025	Request Refund	
	00600000	SALES	510409000426	282020	7.55	14/04/2025 09:30:11	Settled	14/04/2025	Request Refund	

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat		~
Home	Bank Muamalat Merchant Portal	
Transactions	Download	
& Profile	Transactions List Filter	
🔛 Payment Link		
🔀 Service Request	Terminal ID Transaction Type Retreival Reference No (RRN) Approval Code Amount Transaction Date Status Settled Date Action	
	00600000 VSALES 510409000431 943013 7.80 14/04/2025 09:32:59 • Settled 14/04/2025	
	00600000 SALES 510409000429 777764 1,537.95 14/04/2025 09:32.09 Settled 14/04/2025 Case ID: 4116705	
	00600000 SALES 510409000428 273510 47.15 14/04/2025 09:31:13 Settled 14/04/2025 Request Returns	
	00600000 SALES 510409000427 108261 282.10 14/04/2025 09:30:49 Settled 14/04/2025 Request Returns	
	00600000 SALES 510409000426 282020 7.55 14/04/2025 109:30:11 Settled 14/04/2025 Reswett Return	

Step 2: Click 'Download'.

Bank Muamalat Bette live. Ingelie								80000	0000000001 ~
	Bank N	luamalat	Merchant P	ortal					
📲 Home	Report Options					×			Decimbrad
Transactions			Option :	Transaction Report		~			Download
S Profile	Transactio	ns List		Transaction Report Payment Advice					Filter
				Parent Statement		Download			
Payment Link	Terminal ID	Transaction Type	Retreival Reference No	(RRN) Approval Code	Ant	Transaction Date	Status	Settled Date	Action
🔀 Service Request	12341242	SALES	510211933410	984182	199.90	12/04/2025 11:29:46	Settled	14/04/2025	Request Refund
	12341242	SALENOAUTH	510211933410	984182	199.90	12/04/2025 11:29:29	Settled	30/04/2024	Request Refund
	12341242	SALES	510211933409	818934	155.00	12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >								

Step 3: Select 'Parent Statement'.

Bank Muamalat Belle live, Jacker			800000000000 ~
	Bank Muamalat Mer	chant Portal	
📲 Home		Report Options ×	Developed
Transactions	Transition tite	Option : Parent Statement 🗸	Download
S Profile	Iransactions List	Filter By	Filter
🛃 Payment Link	Terminal ID Transaction Type Retreiv	a Statement Year : 2025 V Month : 05 V	Status Settled Date Action
🔀 Service Request	12341242 SALES 510211	9 2023 2024 2025 Close Download	Settled 14/04/2025 Request Refund
	12341242 SALENOAUTH 510211	933410 984182 199.90 12/04/2025 11:29:29	Settled 30/04/2024 Request Refund
	12341242 SALES 510211	933409 818934 155.00 12/04/2025 11:28:43	Settled 14/04/2025 Request Refund
	< 1 2 >		

Step 4: Select preferred 'Year' & 'Month'.

Bank Muanalat Belle face. Igefier			8000	0000000001 ~
	Bank Muamalat Merchant Portal			
📲 Home	Report Options ×			Deverteed
Transactions	Option : Parent Statement V			Download
& Profile	Filter By			Filter
🛃 Payment Link	Terminal ID Transaction Type Retreiva Statement Year : 2025 V Month : 05 V	Status	Settled Date	Action
🔀 Service Request	12341242 SALES 5102119. Close Download	Settled	14/04/2025	Request Refund
	12341242 SALENCAUTH 510211933410 984182 199.90 12/04/2025 1.129.29	Settled	30/04/2024	Request Refund
	12341242 SALES 510211933409 818934 155.00 12/04/2025 11:28:43	Settled	14/04/2025	Request Refund
	< 1 2 >			

Step 5: Click 'Download'.

12.0 REQUEST FOR REFUND

*** Applicable for 'settled' transactions only

Bank Muamalat Etite ine. Ingther									600000	~
									Download	
Transactions	Transact	ions List							Filter	
8 Profile	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action	
🛃 Payment Link	00600000	SALES	510723000442	362171	1,000.00	17/04/2025 23:18:36	Settled	17/04/2025	Request Refund	
🔀 Service Request	00600000	SALES	510723000441		1,500.00	17/04/2025 23:18:07	Rejected			
	00600000	SALES	510723000440	535929	1,500.00	17/04/2025 23:16:01	Settled	17/04/2025	Request Refund	
	< 1 2	16 >								

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat Better lins, heter									600000	×
									Download	
👫 Home									THE OWNER	
Transactions	Iransacti	ions List							Filter	
8 Profile	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action	
🛃 Payment Link	00600000	SALES	510723000442	362171	1,000.00	17/04/2025 23:18:36	Settled	17/04/2025	Request Refund	
🔀 Service Request	00600000	SALES	510723000441		1,500.00	17/04/2025 23:18:07	Rejected			
	00600000	SALES	510723000440	535929	1,500.00	17/04/2025 23:16:01	Settled	17/04/2025	Request Refund	
	< 1 2	16 >								

Step 2: Select the preferred transaction and click 'Request Refund' button.

Bank Muamalat Edito krs. befor		600000	~
	Request Type *		
👫 Home	REQUEST REFUND		
Transactions	Details *		
& Profile	Retreivel Reference No (RRN): 510723000442. Transaction Date: 17:04/2025 Customer paid with cash. Attached herewith invoice & Receipt for further action.		1
🔮 Payment Link	Remaining Characters: 320		
🔀 Service Request	File Upload (Max Size: 10 MB)		
	Choose File No file chosen		
	Submit		A

Step 3: Fill in the details of the transaction or specific request.

Bank Muamalat Bitle live, hydre		8 600000	~
	Request Type *		
📔 Home	REQUEST REFUND		
Transactions	Details *		
8 Profile	Retreival Reference No (RRN): 510723000442, Transaction Date: 17/04/2025 Customer paid with cash. Attached herewith invoice & Receipt for further action.		
🛃 Payment Link	Remaining Characters: 320		
🔀 Service Request			
	File Upload (Max Size: 10 MB)		
	Choose File Resit_Invoice (17-03-2024).png		
	Submit		

Step 4: Upload any proof of transaction i.e., invoice/sales receipt/ any other relevant to the transaction (File size should be below 10 MB).

Bank Muamalat		<u> </u>
	Request Type *	
Fi Home	REQUEST REFUND	
Transactions	Details * Retreval Reference No (RRN): 510723000442, Transaction Date: 17/04/2025	
S Profile	Customer paid with cash. Attached herewith invoice & Receipt for further action.	
Payment Link	Remaining Characters: 320	
🔀 Service Request	File Upload (Max Size: 10 MB)	-
	Choose File Resit_Invoice (17-03-2024).png	
	Submit	

Step 5: Click 'Submit'.

13.0 VOID TRANSACTION

*** Applicable for E-Commerce Merchant only *** Applicable for 'Unsettled' Transactions (Before End of Day)

Bank Muamalat Bette fires by the									e e e e e e e e e e e e e e e e e e e	3 8000000000000	1 ~
1 Home	Bank M	luamalat	Merchant Port	al							
Transactions									Download		
8 Profile	Transactic	ons List							Filter		
🛃 Payment Link											
Service Request	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action		
	12341242	SALES	513414933711	707684	132.50	14/05/2025 14:29:29	Approved		Void		
	12341242	SALES	513414933710	872932	15.00	14/05/2025 14:27:58	Approved		Void		
	12341242	SALES	513411933708		0.50	14/05/2025 11:54:24	Rejected				
	12341242	SALES	513411933707		50.00	14/05/2025 11:49:47	Rejected				
	< 1 2 >										

Step 1: Click 'Transaction' Tab at the Menu Bar.

Bank Muamalat Effe live, lighter										800000	0000000001	~
11 Home	Bank I	/luamalat	Merchant Port	al								
Transactions									Download)		
8 Profile	Transacti	ons List							Filter			
🛃 Payment Link												
Service Request	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Approval Code	Amount	Transaction Date	Status	Settled Date	Action			
	12341242	SALES	513414933711	707684	132.50	14/05/2025 14:29:29	Approved	C	Void			
	12341242	SALES	513414933710	872932	15.00	14/05/2025 14:27:58	Approved		Veid			
	12341242	SALES	513411933708		0.50	14/05/2025 11:54:24	Rejected					
	12341242	SALES	513411933707		50.00	14/05/2025 11:49:47	Rejected					
	< 1 2 >											

Step 2: Select the preferred transaction and click 'Void' button.

نابع سالات Bank Muamalat Etita liva. legtha								800000000000000000000000000000000000000	~
								Download	
Tie Home	Transact	ions List						Filter	
Transactions	Tansact			Confirmation?					
8 Profile	Terminal ID	Transaction Type	Retreival Reference No (RRN)	Are you sure want to transaction?	o void this	Status	Settled Date	Action	
🔛 Payment Link	12341242	SALES	513414933711		No Yes	Approved		Void	
🔀 Service Request	12341242	SALES	513414933710	872932 15.00	0 14/05/2025 14:27:58	Approved		Void	
	12341242	SALES	513411933708	0.50	0 14/05/2025 11:54:24	Rejected			
	< 1 2	>							

Step 3: Click 'Yes'.

ناه ملاین Bank Muamalat Bette lives together								800000000000000000000000000000000000000	~
Home								Download	
Transactions	Transact	ions List	ſ					Filter	
8 Profile	Terminal	Transaction	Retreival Reference No	INFO Void successful!		Chanture	Settled	Antin	
🛃 Payment Link	12341242	SALES	(KKN) 513414933711		Ск	Approved	Date	Void	
🔀 Service Request	12341242	SALES	513414933710	872932 1	15.00 14/05/2025 14:27:5	B Approved		Void	
	12341242	SALES	513411933708		0.50 14/05/2025 11:54:2	4 🕒 Rejected			
	< 1 2	>							

Step 4: Click 'OK'.

14.0 GENERATE PAYMENT LINK

*** Applicable for E-Commerce Merchant only

Bank Muamalat Belle live. Ingehe		800000000000 ~
Home	Bank Muamalat Merchant Portal	
Transactions	Create Payment Link (E-Commerce Merchant Only)	
Profile Payment Link	Merchant ID 8000000000001 - BANK MUAMALAT SHOP HQ V	-
3 Service Request	Amount (RM) *	-
	Purpose of Payment *	

Step 1: Click 'Payment Link' Tab in the Menu Bar.

Bank Muamalat Ette lues, typite		800000000000 ~
ne Home	Merchant ID 8000000000001 - BANK MUAMALAT SHOP HQ	
Transactions	Amount (RM) *	
8 Profile	100.50	
Payment Link	Purpose of Payment *	
Service Request	Baju Melayu	
	Remaining Characters: 489	
	Link	
	Copy Link	

Step 2: Fill in the 'Amount' and 'Purpose of Payment'. Click 'Generate Link'.

Bank Muamalat Bete lines legthe		800000000000 ~
Fe Home	Merchant ID 8000000000001 - BANK MUAMALAT SHOP HQ.	
Transactions	Amount (RM) *	
8 Profile	100.50 Confirmation?	
Payment Link	Purpose of Payment * Are you sure want to generate	
🔀 Service Request	Baju <u>Melavu</u> payment link?	
	Remaining Characters: 489 Generate Link	
	© Link	
	Copy Link	

Step 3: Click 'Yes'. Payment Link will be successfully generated.

Bank Muamalat Bite line, legter		8000000000000 ~
Home	Merchant ID 8000000000001 - BANK MUAMALAT SHOP HQ V	
Transactions Profile	Amount (RM) * 100.50	
Payment Link	Purpose of Payment *	
Service Request	Baju <u>Melaxu</u>	
	Remaining Characters: 489	
	Generate Link	
	https://3dsecureczuat.muamalat.com.my/3dss/pymtLinkProcess/t Copy Link	

Step 4: Click 'Copy Link'. Merchant now can share the link with the customer for the payment process.

15.0 SERVICE REQUEST

Bank Muamalat Bette live, tyster		800000000000 ~
Home	Bank Muamalat Merchant Portal	
Transactions	Service Request	History
8 Profile	Merchant ID	
Payment Link	80000000000001 - BANK MUAMALAT SHOP HQ 🗸	
Service Request	Request Type *	
	~	
	Details *	

Step 1: Click 'Payment Link' Tab in the Menu Bar.

Bank Muamalat		800000000000 ~
	80000000000001 - BANK MUAMALAT SHOP HQ 🗸	
🚼 Home	Request Type *	
Transactions	×	
S Profile	OTHERS MERCHANT PORTAL OTP REQUEST REFUND	
Payment Link	OF DATE DETAILS	
Service Request	Remaining Characters: 500	
	File Upload (Max Size: 10 MB)	_
	Choose File No file chosen	
	Submit	

Step 2: Select the preferred "Request Type".

Bank Muamalat		800000000000 ~
	8000000000001 - BANK MUAMALAT SHOP HQ V	
Home	Request Type *	
Transactions	OTHERS ~	
S Profile	Details *	
Payment Link	I want to request for 2 additional terminals.	
Service Request	Remaining Characters: 455	
	File Upload (Max Size: 10 MB)	
	Choose File BMMB.jpg	
	Submit	

Step 3: Fill in the "Details" and upload any supporting documents if required (File size should be below 10 MB) and click "Submit".

Bank Muamalat Bette live, laythe	8000	0000000001 ~
Home	Bank Muamalat Merchant Portal	
Transactions	Service Request	
8 Profile	Merchant ID	
🛃 Payment Link	8000000000001 - BANK MUAMALAT SHOP HQ 🗸	
Service Request	Request Type *	
	~	
	Details *	

Step 4: Click "History" to view the service request history and progress.

Bank Muamalat					8000	0000000001 ~
para nea, nyana	Bank M	uamalat Mercha	ant Portal			
F Home						Back
Transactions	Sorvico Po	quests List			800000000000	· · ·
8 Profile		quests List				
Payment Link	Case ID	Created Datetime	Event Code	Status	Closed Datetime	Remarks
Service Request	4123102	Sep 8, 2025 12:27:11 PM	OTHERS	Work In Progress		
	4123101	Sep 8, 2025 12:24:01 PM	OTHERS	Closed	Sep 8, 2025 12:29:01 PM	View
	4123100	Sep 8, 2025 10:37:45 AM	UPDATE DETAILS	Closed	Sep 8, 2025 1:06:02 PM	View
	< 1 >					

Step 4: Click "View" to view the remarks message.

- END OF USER GUIDE -