

GRAB MALAYSIA TERMS & CONDITIONS

Link any of your Mastercard for GrabPay reloads and top-up your wallet with RM100 to get 1 month free of GrabUnlimited!

Offer valid from 1 June 2024 – 31 May 2025.

How to play this Challenge

Link any Mastercard for the first time and complete 1x RM100 GrabPay Wallet top-up via & get 1-month free GrabUnlimited. Limited to 1x top-up only. Ends 31 May 2025.

Campaign Terms & Conditions

1. The Mastercard Bonus Challenge is organised by Mastercard and Grab and will run from 1 June 2024 until 31 May 2025 (both dates inclusive) or such other dates as may be determined by Grab from time to time with prior notice to you (“Campaign Period”).
2. By participating in this Campaign, you agree to be bound by these Mastercard Bonus Challenge Terms and Conditions (“Terms and Conditions”) and agree that any decisions made by Mastercard and Grab in respect of this Campaign shall be final and binding.
3. The Mastercard Bonus Challenge is available to selected Grab users only. The promo is NOT valid for users who opt-out of this.
4. Each Challenge cannot be shared. Each Challenge is specially designed for every individual user and each user may receive different Challenges, limited to the user who has access to the Challenge in their app. Grab reserves the right to limit accessibility of participants to the Challenge in their app.
5. This Challenge is only valid in Malaysia. Any Grab transaction made outside Malaysia will not contribute towards or be considered for this Challenge.
6. Users must link a Mastercard as a top-up method and top-up a minimum of RM100 into their GrabPay Wallet for ONE (1) time to receive a Grab unlimited Subscription cashback (“Prize”). Prizes are limited and on a first come, first served basis only.
7. On monthly basis, prize is limited to the first 33,333 users throughout the campaign period on a first come, first served basis.
8. The GrabUnlimited subscription can be redeemed within two months only. GrabRewards earned from the Challenge does not count towards tier upgrade, and no extensions of reward validity will be entertained.

9. The Challenge will end at the end of the Challenge Period, or when the available Prizes have been fully awarded, whichever earlier.
10. The Challenge's progress status can be viewed on the Grab app at any time during the Challenge period via the 'CHALLENGES' tile under Account.
11. This Challenge cannot be replayed once it is completed or when the Challenge Period has ended.
12. Offer is not exchangeable for cash, credit, or other goods and services.
13. Offer is not valid with any other ongoing promotions, discounts, voucher programs, loyalty programs, or member privileges unless stated otherwise.
14. Fraud, abuse of redemptions, or any dishonest activities related to the offer campaign may result in the forfeiture of offer entitlement.
15. Mastercard is not an agent of the merchant, their subsidiaries, or affiliates and makes no representation/warranties/endorsement as to the quality/merchantability/fitness of the goods and services provided ("Product") and shall not be liable for any injury/loss/damages suffered from the use of Product. Refer to the merchant for Product queries/issues.
16. Grab & Mastercard reserves the right to alter, extend or terminate the offer, or amend the terms and conditions at its sole discretion at any time without prior notice. In case of any disputes directly or indirectly arising from the offer, the decision of Grab & Mastercard shall be final.
17. This offer is sponsored by Mastercard in collaboration with Grab.
18. These terms and conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the offer shall be referred to the exclusive jurisdiction of the courts of Malaysia.

Grab Terms & Conditions

1. You agree that you are in compliance with Grab's terms of service applicable for the Grab service provided, as stipulated in the Grab app. Each reward is governed by its applicable terms of use. Please refer to the Terms and Conditions in each reward for such applicable terms.
2. Grab reserves the sole and absolute right to disqualify or reject any participant deemed ineligible for the campaign, be it under these terms and conditions or having engaged in conduct that Grab considers inappropriate or unacceptable.
3. Grab's decisions in any matter in relation to the Challenge shall be final and conclusive. Grab shall not be liable for any claims by you or third-party claims or losses of any nature, including but not limited to, loss of profits, expectation loss, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-

part, consequential or other damages resulting from or in connection with this Challenge.

4. In claiming the Prize, Grab may request for such identification documents or further information to verify and check the identity of the prize winner, to prevent gaming and fraud.
5. All prizes must be claimed/redeemed within the stipulated deadline. Any prizes not claimed by the deadline may be forfeited (or disposed of, or donated, all at Grab's discretion), and no claims whatsoever for payment or compensation shall be entertained.
6. Unless otherwise provided, all prizes are non-transferable and non-exchangeable for cash/credit in kind.
7. These Terms and Conditions are governed by the laws of Malaysia and the non-exclusive jurisdiction of the Malaysia

Reward Terms & Conditions

Eligible Participants who have fulfilled the Qualifying Criteria set out under Clause 3 above during the Campaign Period shall be eligible to receive 1 month of Grab unlimited subscription.

No.	Reward Category	Campaign Reward	Campaign Reward Crediting/Eligibility
1.	Link any Mastercard and complete 1x RM100 GrabPay Wallet top-up	1-month cashback of GrabUnlimited monthly subscription fee ("GrabUnlimited Subscription Fee")	<ul style="list-style-type: none"> • <u>Crediting of Campaign Reward</u> The cashback will be credited to an Eligible Participant's Grab account by the end of the campaign period. • Eligible Participant's GrabUnlimited monthly subscription renewal. In exceptional cases, crediting of the cashback could take up to two (2) weeks from the date of the Eligible Participant's GrabUnlimited

1. This voucher is only redeemable via GrabPay Wallet.
2. You are entitled to this voucher from the completion of Mastercard Bonus Challenge.
3. This voucher may be used in conjunction with other promotions, discounts or vouchers unless otherwise indicated.
4. No extension of validity allowed.
5. Reward is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind.
6. Grab reserves the right to vary and amend these terms and conditions at any time without prior notice

Disclaimer:

BMMB does not hold any responsibility for the products and services offered by Grab Malaysia under the Offer and any dispute shall be resolved directly between customers and Grab Malaysia.