

**LEXIS SUITES PENANG  
TERMS & CONDITIONS**

**Get up to 15% off\* Best Available Rates for Room Bookings via Official Website when you pay with a valid Visa Card.**

**Offer valid from December 31, 2023 - December 31, 2024.**

1. The Merchant is the sole provider of all goods and/or services under this offer and solely responsible for this offer. Offer details as shown are based on information provided by the Merchant.
2. Merchant reserves the right to update or modify any of the terms and conditions at any time. In the event of any updates or changes being made, the revised terms and conditions will be posted on Merchant's website at least 1 week before they take effect.
3. Payment must be made with a valid Credit/ Debit/ Prepaid Visa card to enjoy the privilege. Privilege is valid for Visa cards issued in Malaysia and outside of Malaysia.
4. Valid on normal priced items only.
5. The privilege cannot be exchanged for cash and not valid in conjunction with other promotion, discount or vouchers unless otherwise stated.
6. No cash alternatives or refund will be offered in lieu of the discount.
7. Privilege is only applicable via online reservation.
8. Enjoy 15% off Best Available Rates for all room types using Visa Signature & Visa Infinite cards via Official Website booking (use promo code **VISA15**)
  - a. 20% off total ala carte dine-in food & select beverage orders at hotel F&B outlets.
  - b. 20% off ala carte treatments at LexSpa.
9. Enjoy 10% off Best Available Rates for all room types using Visa cards via Official Website booking (use promo code **VISA10**)
  - a. 15% off total ala carte dine-in food & select beverage orders at hotel F&B outlets.
  - b. 15% off ala carte treatments at LexSpa.
10. Additional Perk for Non-MyKad Holders – Complimentary Welcome Drink at Coffee House for 2, per room (Coffee/ Tea/ Soft Drink/ Mocktail).
  - i. Promotion is not valid in conjunction with other promotions, packages, offers, privileges, vouchers, loyalty program, privilege card(s) and mutually exclusive.

- ii. Presentation of Visa Credit Card/ Debit Card is required upon checking in and payment must be made with the same Visa Credit Card/ Debit Card.
  - iii. Promotion is not valid for group reservations (5 rooms and above).
  - iv. Prior reservation is required and subject to room availability.
  - v. Room reservation is required and can be done via OFFICIAL WEBSITE.
  - vi. F&B Promotion does not apply to packages, other promotions, buffet meals and alcoholic beverages.
  - vii. All prices will be subject to service charge and prevailing government taxes if applicable.
  - viii. Visa is not an agent of the merchant, their subsidiary or affiliate and makes no representation/ warranties/ endorsement as to the quality/ merchantability/ fitness of the goods or services provided ("Product") and shall not be liable for any injury/ loss/ damages suffered from use of Product. Refer to the merchant for Product queries/ issues suffered from use of Product. Refer to the merchant for Products queries/ issues.
  - ix. Lexis Hotels and Resorts reserves the right to change the terms and conditions without prior notice.
  - x. Lexis Hotels and Resorts Terms and Conditions apply.
  - xi. Stay/ Redemption Period: 1 January 2024 till 31 December 2024.
11. Promotion is subject to change. Promotion may alter or extended with notification on respective merchant's website.

### **Redemption Instructions:**

#### Online

Step 1:

Visit [www.lexissuitespenang.com](http://www.lexissuitespenang.com)

Step 2:

Enter promo code "VISA15" and pay with a valid Visa Signature/ Infinite card.  
Enter promo code "VISA10" and pay with a valid Visa card.

#### **Locations:**

28, Jalan Teluk Kumbar,  
11920, Bayan Lepas, Pulau Pinang

#### Disclaimer:

BMMB does not hold any responsibility for the products and services offered by Lexis Suites Penang under the promotion and any dispute shall be resolved directly between customers and Lexis Suites Penang.

