

Below are the frequently asked questions and answers for the purpose of application of Consent Letter for Defective Motor Vehicles to Tribunal of Consumer Claims Malaysia (TCCM):

No	Question	Answer
1	How to apply for Consent Letter for Defective Motor Vehicles?	<p>Request submission at branch</p> <ul style="list-style-type: none"> Walk in to any Bank Muamalat branches and submit the Service Request Form. <p>Request submission via Customer Care Line</p> <ul style="list-style-type: none"> Contact BMMB Contact Centre through phone number and email below for request submission.
2	What documents do customer need to submit for the purpose of application of Consent Letter for Defective Motor Vehicles?	<ul style="list-style-type: none"> Customers need to fill up Service Request Form and submit to branch.
3	TAT for application	14 calendar days from the day customer have submitted request with complete document.
4	If customers require further clarification, how can they submit an inquiry?	<p>For any further inquiries, customers can contact BMMB as follows:</p> <ol style="list-style-type: none"> The nearest BMMB branch Call BMMB Contact Centre at 03-2600 5500 Email: feedback@muamalat.com.my
5	If there any fee & charges?	No.